

ORIGINAL

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FILED

08 JAN 23 PM 3:49

CLERK, U.S. DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA

BY:

DEPUTY

9 UNITED STATES DISTRICT COURT
10 SOUTHERN DISTRICT OF CALIFORNIA

11
12
13 CHRIS KOHLER,

14 Plaintiff,

15 vs.

16 DENNY'S, INC. dba DENNY'S
17 RESTAURANT #1149; MILAN
18 REAL ESTATE INVESTMENTS,
19 LLC,

20 Defendants.

No. '08 CV 0131 JLS NLS

Plaintiff's Complaint

I. SUMMARY

1. This is a civil rights action by plaintiff Chris Kohler (“Kohler”) for discrimination at the building, structure, facility, complex, property, land, development, and/or surrounding business complex known as:

Denny's Restaurant #1149
2273 South El Camino Real
Oceanside, CA 92054
(hereafter “the Restaurant”)

2. Kohler seeks damages, injunctive and declaratory relief, attorney fees and costs, against Denny's, Inc. dba Denny's Restaurant #1149 and Milan Real Estate Investments, LLC (collectively “Denny's”) pursuant to the Americans with Disabilities Act of 1990, (42 U.S.C. §§ 12101 et seq.), and related California statutes.

II. JURISDICTION

3. This Court has original jurisdiction under 28 U.S.C. §§ 1331 and 1343 for ADA claims.

4. Supplemental jurisdiction for claims brought under parallel California law—arising from the same nucleus of operative facts—is predicated on 28 U.S.C. § 1367.

5. Kohler’s claims are authorized by 28 U.S.C. §§ 2201 and 2202.

III. VENUE

6. All actions complained of herein take place within the jurisdiction of the United States District Court, Southern District of California, and venue is invoked pursuant to 28 U.S.C. § 1391(b), (c).

IV. PARTIES

7. Denny's owns, operates, or leases the Restaurant, and consists of a person (or persons), firm, or corporation.

8. Kohler was shot in the back in 1988, which left him paralyzed from the waist down. He requires the use of a wheelchair when traveling about in public. Consequently, Kohler is "physically disabled," as defined by all applicable California and United States laws, and a member of the public whose rights are protected by these laws.

V. FACTS

9. The Restaurant is an establishment serving food and drink, open to the public, which is intended for nonresidential use and whose operation affects commerce.

10. Kohler visited the Restaurant and encountered barriers (both physical and intangible) that interfered with—if not outright denied—his ability to use and enjoy the goods, services, privileges, and accommodations offered at the facility. To the extent known by Kohler, the barriers at the Restaurant included, but are not limited to, the following:

- The tow away signage posted is not correct;
- The disabled parking space and adjacent access aisle are not level and have a slope that exceeds 8.0%;
- The built-up curb ramp encroaches into the access aisle, and also causes the access aisle to have an excessive slope and cross slope;
- The disabled parking space and adjacent access aisle are too short;
- The location of the disabled parking forces a person in a wheelchair to travel behind vehicles;
- There is no International Symbol of Accessibility (“ISA”) mounted at the entrance;
- The slope of the platform at the entry door exceeds 2.0%
- In the waiting area, there is no space for a patron in a wheelchair to wait to be seated;
- There is no designated disabled seating;

- 1 • The tables do not provide sufficient clear floor space in order to
- 2 accommodate a patron in a wheelchair;
- 3 • The accessible stall restroom door is not self-closing, nor does it have the
- 4 handle mounted below the lock;
- 5 • The side grab bar is not mounted 12 inches from the back wall;
- 6 • The entry door encroaches into the clear floor space needed to access the
- 7 lavatory;
- 8 • The pipes underneath the lavatory are improperly wrapped;
- 9 • Due to the protruding pipes, there is insufficient knee and toe clearance
- 10 underneath the lavatory;
- 11 • The soap dispenser is mounted at more than 40 inches from the floor; and,
- 12 • The paper towel dispenser is mounted at more than 40 inches from the
- 13 floor.

14 These barriers prevented Kohler from enjoying full and equal access.

15 11. Kohler was also deterred from visiting the Restaurant because he
16 knew that the Restaurant's goods, services, facilities, privileges, advantages, and
17 accommodations were unavailable to physically disabled patrons (such as
18 himself). He continues to be deterred from visiting the Restaurant because of the
19 future threats of injury created by these barriers.

20 12. Kohler also encountered barriers at the Restaurant, which violate
21 state and federal law, but were unrelated to his disability. Nothing within this
22 Complaint, however, should be construed as an allegation that Kohler is seeking
23 to remove barriers unrelated to his disability.

24 13. Denny's knew that these elements and areas of the Restaurant were
25 inaccessible, violate state and federal law, and interfere with (or deny) access to
26 the physically disabled. Moreover, Denny's has the financial resources to
27 remove these barriers from the Restaurant (without much difficulty or expense),
28 and make the facility accessible to the physically disabled. To date, however,

1 Denny's refuses to either remove those barriers or seek an unreasonable hardship
2 exemption to excuse non-compliance.

3 14. At all relevant times, Denny's has possessed and enjoyed sufficient
4 control and authority to modify the subject property to remove impediments to
5 wheelchair access and to comply with the Americans with Disabilities Act
6 Accessibility Guidelines and Title 24 regulations. Denny's has not removed such
7 impediments and has not modified the subject property to conform to
8 accessibility standards. Denny's has intentionally maintained the subject
9 property in its current condition and has intentionally refrained from altering the
10 subject property so that it complies with the accessibility standards.

11 15. Kohler further alleges that the (continued) presence of barriers at the
12 facility is so obvious as to establish Denny's discriminatory intent.¹ On
13 information and belief, Kohler avers that evidence of this discriminatory intent
14 includes Denny's refusal to adhere to relevant building standards; disregard for
15 the building plans and permits issued for the facility; conscientious decision to
16 the architectural layout (as it currently exists) at the facility; decision not to
17 remove barriers from the facility; and allowance that Denny's property continues
18 to exist in its non-compliant state. Kohler further alleges, on information and
19 belief, that Denny's is not in the midst of a remodel, and that the barriers present
20 at the facility are not isolated (or temporary) interruptions in access due to
21 maintenance or repairs.²

22 VI. FIRST CLAIM

23 Americans with Disabilities Act of 1990

24 Denial of "Full and Equal" Enjoyment and Use

25 16. Kohler incorporates the allegations contained in paragraphs 1
26 through 15 for this claim.

27
28 ¹ E.g., *Gunther v. Lin*, 144 Cal.App.4th 223, fn. 6

² Id.; 28 C.F.R. § 36.211(b)

1 17. Title III of the ADA holds as a “general rule” that no individual
2 shall be discriminated against on the basis of disability in the full and equal
3 enjoyment (or use) of goods, services, facilities, privileges, and accommodations
4 offered by any person who owns, operates, or leases a place of public
5 accommodation. 42 U.S.C. § 12182(a).

6 18. Denny's discriminated against Kohler by denying “full and equal
7 enjoyment” and use of the goods, services, facilities, privileges or
8 accommodations of the Restaurant during each visit and each incident of
9 deterrence.

10 Failure to Remove Architectural Barriers in an Existing Facility

11 19. The ADA specifically prohibits failing to remove architectural
12 barriers, which are structural in nature, in existing facilities where such removal
13 is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv). The term “readily
14 achievable” is defined as “easily accomplishable and able to be carried out
15 without much difficulty or expense.” *Id.* § 12181(9).

16 20. When an entity can demonstrate that removal of a barrier is not
17 readily achievable, a failure to make goods, services, facilities, or
18 accommodations available through alternative methods is also specifically
19 prohibited if these methods are readily achievable. *Id.* § 12182(b)(2)(A)(v).

20 21. Here, Kohler alleges that Denny's can easily remove the
21 architectural barriers at the Restaurant without much difficulty or expense, and
22 that Denny's violated the ADA by failing to remove those barriers, when it was
23 readily achievable to do so.

24 22. In the alternative, if it was not “readily achievable” for Denny's to
25 remove the Restaurant's barriers, then Denny's violated the ADA by failing to
26 make the required services available through alternative methods, which are
27 readily achievable.

1 Failure to Design and Construct an Accessible Facility

2 23. On information and belief, the Restaurant was designed or
3 constructed (or both) after January 26, 1992—independently triggering access
4 requirements under Title III of the ADA.

5 24. The ADA also prohibits designing and constructing facilities for
6 first occupancy after January 26, 1993, that aren't readily accessible to, and
7 usable by, individuals with disabilities when it was structurally practicable to do
8 so. 42 U.S.C. § 12183(a)(1).

9 25. Here, Denny's violated the ADA by designing or constructing (or
10 both) the Restaurant in a manner that was not readily accessible to the physically
11 disabled public—including Kohler—when it was structurally practical to do so.³

12 Failure to Make an Altered Facility Accessible

13 26. On information and belief, the Restaurant was modified after
14 January 26, 1992, independently triggering access requirements under the ADA.

15 27. The ADA also requires that facilities altered in a manner that affects
16 (or could affect) its usability must be made readily accessible to individuals with
17 disabilities to the maximum extent feasible. 42 U.S.C. § 12183(a)(2). Altering
18 an area that contains a facility's primary function also requires adding making
19 the paths of travel, bathrooms, telephones, and drinking fountains serving that
20 area accessible to the maximum extent feasible. *Id.*

21 28. Here, Denny's altered the Restaurant in a manner that violated the
22 ADA and was not readily accessible to the physically disabled public—including
23 Kohler—to the maximum extent feasible.

24 Failure to Modify Existing Policies and Procedures

25 29. The ADA also requires reasonable modifications in policies,
26 practices, or procedures, when necessary to afford such goods, services,
27

28 ³ Nothing within this Complaint should be construed as an allegation that plaintiff is bringing this action as a private attorney general under either state or federal statutes.

1 facilities, or accommodations to individuals with disabilities, unless the entity
2 can demonstrate that making such modifications would fundamentally alter their
3 nature. 42 U.S.C. § 12182(b)(2)(A)(ii).

4 30. Here, Denny's violated the ADA by failing to make reasonable
5 modifications in policies, practices, or procedures at the Restaurant, when these
6 modifications were necessary to afford (and would not fundamentally alter the
7 nature of) these goods, services, facilities, or accommodations.

8 31. Kohler seeks all relief available under the ADA (*i.e.*, injunctive
9 relief, attorney fees, costs, legal expense) for these aforementioned violations. 42
10 U.S.C. § 12205.

11 32. Kohler also seeks a finding from this Court (*i.e.*, declaratory relief)
12 that Denny's violated the ADA in order to pursue damages under California's
13 Unruh Civil Rights Act or Disabled Persons Act.

14 VII. SECOND CLAIM

15 Disabled Persons Act

16 33. Kohler incorporates the allegations contained in paragraphs 1
17 through 30 for this claim.

18 34. California Civil Code § 54 states, in part, that: Individuals with
19 disabilities have the same right as the general public to the full and free use of
20 the streets, sidewalks, walkways, public buildings and facilities, and other public
21 places.

22 35. California Civil Code § 54.1 also states, in part, that: Individuals
23 with disabilities shall be entitled to full and equal access to accommodations,
24 facilities, telephone facilities, places of public accommodation, and other places
25 to which the general public is invited.

26 36. Both sections specifically incorporate (by reference) an individual's
27 rights under the ADA. See Civil Code §§ 54(c) and 54.1(d).

1 advantages, facilities, privileges and services in a business establishment
2 (because of their physical disability).

3 45. These acts and omissions (including the ones that violate the ADA)
4 denied, aided or incited a denial, or discriminated against Kohler by violating the
5 Unruh Act.

6 46. Kohler was damaged by Dennys' wrongful conduct, and seeks
7 statutory minimum damages of four thousand dollars (\$4,000) for each offense.

8 47. Kohler also seeks to enjoin Denny's from violating the Unruh Act
9 (and ADA), and recover reasonable attorneys' fees and costs incurred under
10 California Civil Code § 52(a).

11 IX. FOURTH CLAIM

12 Denial of Full and Equal Access to Public Facilities

13 48. Kohler incorporates the allegations contained in paragraphs 1
14 through 13 for this claim.

15 49. Health and Safety Code § 19955(a) states, in part, that: California
16 public accommodations or facilities (built with private funds) shall adhere to the
17 provisions of Government Code § 4450.

18 50. Health and Safety Code § 19959 states, in part, that: Every existing
19 (non-exempt) public accommodation constructed prior to July 1, 1970, which is
20 altered or structurally repaired, is required to comply with this chapter.

21 51. Kohler alleges the Restaurant is a public accommodation
22 constructed, altered, or repaired in a manner that violates Part 5.5 of the Health
23 and Safety Code or Government Code § 4450 (or both), and that the Restaurant
24 was not exempt under Health and Safety Code § 19956.

25 52. Dennys' non-compliance with these requirements at the Restaurant
26 aggrieved (or potentially aggrieved) Kohler and other persons with physical
27 disabilities. Accordingly, he seeks injunctive relief and attorney fees pursuant to
28 Health and Safety Code § 19953.

X. PRAYER FOR RELIEF

WHEREFORE, Kohler prays judgment against Denny's for:

1. Injunctive relief, preventive relief, or any other relief the Court deems proper.
2. Declaratory relief that Denny's violated the ADA for the purposes of Unruh Act or Disabled Persons Act damages.
3. Statutory minimum damages under either sections 52(a) or 54.3(a) of the California Civil Code (but not both) according to proof.
4. Attorneys' fees, litigation expenses, and costs of suit.⁴
5. Interest at the legal rate from the date of the filing of this action.

DATED: January 22, 2008

DISABLED ADVOCACY GROUP, APLC



LYNN HUBBARD, III
Attorney for Plaintiff

⁴ This includes attorneys' fees under California Code of Civil Procedure § 1021.5.
Kohler v. Denny's
Plaintiff's Complaint

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS

LARY FEEZOR

(b) County of Residence of First Listed Plaintiff SISKIYOU
(EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorney's (Firm Name, Address, and Telephone Number)

DISABLED ADVOCACY GROUP, APLC (530) 895-3252
12 WILLIAMSBURG LANE CHICO, CA 95926

DEFENDANTS

DENNY'S, INC. dba DENNY'S RESTAURANT #1149; MILAN
REAL ESTATE INVESTMENTS, CLAN 23 PM 3:42

County of Residence of First Listed Defendant
(IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE
LAND INVOLVED.

Attorneys (If Known)

BY: ppu DEPUTY
08 CV 0131 JLS NLS

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- ☐ 1 U.S. Government Plaintiff ☒ 3 Federal Question (U.S. Government Not a Party)
- ☐ 2 U.S. Government Defendant ☐ 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

- (For Diversity Cases Only)
- | | | | |
|---|---|---|---|
| Citizen of This State | PTF <input type="checkbox"/> 1 DEF <input type="checkbox"/> 1 | Incorporated or Principal Place of Business In This State | PTF <input type="checkbox"/> 4 DEF <input type="checkbox"/> 4 |
| Citizen of Another State | <input type="checkbox"/> 2 <input type="checkbox"/> 2 | Incorporated and Principal Place of Business In Another State | <input type="checkbox"/> 5 <input type="checkbox"/> 5 |
| Citizen or Subject of a Foreign Country | <input type="checkbox"/> 3 <input type="checkbox"/> 3 | Foreign Nation | <input type="checkbox"/> 6 <input type="checkbox"/> 6 |

IV. NATURE OF SUIT (Place an "X" in One Box Only)

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excl. Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise	PERSONAL INJURY <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury	<input type="checkbox"/> 362 Personal Injury - Med. Malpractice <input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal Property Damage <input type="checkbox"/> 385 Property Damage Product Liability	<input type="checkbox"/> 610 Agriculture <input type="checkbox"/> 620 Other Food & Drug <input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 630 Liquor Laws <input type="checkbox"/> 640 R.R. & Truck <input type="checkbox"/> 650 Airline Regs. <input type="checkbox"/> 660 Occupational Safety/Health <input type="checkbox"/> 690 Other	<input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 PROPERTY RIGHTS <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 840 Trademark
REAL PROPERTY <input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property	CIVIL RIGHTS <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 444 Welfare <input type="checkbox"/> 445 Amer. w/Disabilities - Employment <input checked="" type="checkbox"/> 446 Amer. w/Disabilities - Other <input type="checkbox"/> 440 Other Civil Rights	PRISONER PETITIONS: <input type="checkbox"/> 510 Motions to Vacate Sentence Habeas Corpus: <input type="checkbox"/> 530 General <input type="checkbox"/> 535 Death Penalty <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition	LABOR <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Mgmt. Relations <input type="checkbox"/> 730 Labor/Mgmt. Reporting & Disclosure Act <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Empl. Ret. Inc. Security Act	<input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSID Title XVI <input type="checkbox"/> 865 RSI (405(g)) SOCIAL SECURITY <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609 FEDERAL TAX SUITS
				<input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 810 Selective Service <input type="checkbox"/> 850 Securities/Commodities/Exchange <input type="checkbox"/> 875 Customer Challenge 12 USC 3410 <input type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 892 Economic Stabilization Act <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 894 Energy Allocation Act <input type="checkbox"/> 895 Freedom of Information Act <input type="checkbox"/> 900 Appeal of Fee Determination Under Equal Access to Justice <input type="checkbox"/> 950 Constitutionality of State Statutes

V. ORIGIN

(Place an "X" in One Box Only)

- ☒ 1 Original Proceeding ☐ 2 Removed from State Court ☐ 3 Remanded from Appellate Court ☐ 4 Reinstated or Reopened ☐ 5 Transferred from another district (specify) ☐ 6 Multidistrict Litigation ☐ 7 Appeal to District Judge from Magistrate Judgment

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):
42 U.S.C. Section 12101, et seq.

Brief description of cause:
Ongoing violations of the ADA Construction Standards

VII. REQUESTED IN COMPLAINT:

☐ CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23

DEMAND \$

CHECK YES only if demanded in complaint:

JURY DEMAND: ☐ Yes ☒ No

VIII. RELATED CASE(S) IF ANY

(See instructions):

JUDGE

DOCKET NUMBER

DATE

01/22/2008

SIGNATURE OF ATTORNEY OF RECORD

FOR OFFICE USE ONLY

RECEIPT #

AMOUNT

APPLYING IFP

JUDGE

MAG. JUDGE

146784
350.
1/23/08

**UNITED STATES
DISTRICT COURT**
SOUTHERN DISTRICT OF CALIFORNIA
SAN DIEGO DIVISION

146784 - SR

**January 23, 2008
15:28:58**

Civ Fil Non-Pris

USAO #: 08CV0131 CIV. FIL.

Judge.: JANIS L. SANMARTINO

Amount.: \$350.00 CK

Check#: BC#20580

Total-> \$350.00

**FROM: FEEZOR V. DENNYS, ET AL
CIVIL FILING**